

## Star's Twirl and Tumble 2023 - 2024 Tuition Policies and Fees

**PAYMENT POLICIES:** Star's Twirl and Tumble has tuition is based on an entire season. Tuition is not based on the number of classes in a month or attendance. There is NO refund for missed classes as we provide a make-up schedule. Makeup classes are not guaranteed to be on the same day of the week as normal classes are held. Monthly tuition is based on the average of 4 classes per month and your fee will be the same every month. Some months have as few as two (2) weeks others have as many as five (5). Our school year session runs August 8 – May 27 for our Plano location. Sandwich Park District classes run September 6 – May 24.

*Everyone taking a class must have a credit card or debit card on file with us.*

All monthly tuition payments, holiday show costume, spring performance show costume payments, and spring performance show fees will be auto-drafted to the card on file. Tuition is due on the first of every month and will be auto-drafted on the first of each month. You will be emailed a receipt after your tuition is auto-drafted.

If governmental authorities or public health departments close Star's physical location, the Star season will continue by virtual classes through its Online Academy at same rates and all cancellation policies will be in effect.

### MONTHLY TUITION:

30 MINUTE CLASS \$65  
45 MINUTE CLASS \$75  
55 MINUTE CLASS \$85

### Multiple Class Individual & Family Discount

2 Class Discount: \$5 off per class  
3 Class Discount: \$10 off per class  
4 or More Discount: \$15 off per class

\* \$40 registration fee per family

\* No discounts will apply for pro-rated classes.

\* Discounts do not apply to camps, clinics, intensives or master classes.

\* *10% tuition discount for military, fire and police families.* Can't be combined with any other discount.

**LATE FEE:** If your card on file is declined, an alternate payment must be made within 48 hours. A \$25 Late Fee will be charged for any payments not made in full by the 3rd of the month. This includes declined charges for cards on file for any reason.

**RETURNED CHECK FEE:** \$25

**CUSTOMER PORTAL:** Each family has a portal to process payments, register for classes, etc. It is your responsibility to keep all info (contact info, payment info, etc.) up to date. You can sign up or log in on the homepage of our website. Please contact [info@goldstaracademy.com](mailto:info@goldstaracademy.com) with any questions about your portal and/or account info.

**REGISTRATION FEES:** A non-refundable registration fee of \$40 per family upon registration. In addition, your first tuition installment is due at this time. This is also non-refundable. Payment in full is required for the registration fee and 1 month tuition installment. You will receive a payment confirmation email once your payment has been processed.

**WITHDRAWAL POLICY:** *Classes must be dropped by completing our class withdrawal form by the fifteenth of the month to stop the automatic payment for the following month.* If you do not drop the class by the 15th you will be charged. Non-attendance in a class is NOT considered notice that you want to cancel a class.

**MAKE-UP CLASSES:** If your student misses class due to illness or other personal reasons, they will be able to make up the missed class in a similar class. There will be no discount or refund given for missed classes. There are no make-ups for classes missed when the studio is officially closed for holidays, etc. All classes missed due to inclement weather can be made up at your convenience using our existing class schedule.

**DRESS CODE:** We do have a dress code for our classes. All students are expected to follow this. The dress code for each class is laid out on our website.

### NEW SAFETY MEASURES:

Face masks are optional at this time. This is subject to change based on the governmental authorities or public health departments.

Students and families should stay home if they are sick and should be fever free for at least 72 hours without fever reducing medication before returning to class. If the students or any family member in the household has a communicable infection or infestation (ex. Lice, COVID 19, etc.), please do NOT send your student to class.

